

## Quality Policy

[www.imagevisionconsoles.com](http://www.imagevisionconsoles.com)

ImageVision's primary objectives are to clearly understand our customers requirements and expectations and to consistently deliver both products and services that meet these requirements and exceed their expectations.

ImageVision is committed to continuous improvement through the linkage of customer feedback to our business processes and product design improvements. These improvements are tied to our Customer Service Reports (CSR's) and engineering change orders to insure prompt resolution and maximized problem prevention.

*Quality is remembered  
long after price is forgotten*

Both of our fabrication facilities are ISO 9001 registered and maintain processes that insure consistent quality. They are independently audited on a regular basis.

ImageVision's **AgileVIEW** fabrication facility in Houston, TX is registered to:  
ISO 9001:2008, Certificate Number 2006-OSL-AQ-7875  
ISO 13485:2008, Certificate Number 2006-OSL-AQ-0650  
and maintain both the Texas Department of Health (Cert # 30003848601) as well as FDA registration (FDA # 0033199) which requires compliance and being audited to the FDA's GMP Quality System, Regulation 21 CFR 820.

**AbleVIEW** fabrication facility, located in Magnolia, TX is registered to:  
ISO 9001:2008, Certificate Number 7382

These disciplines, coupled with our own closed loop Customer Satisfaction Surveys on 100% of our shipments, insures that any problems encountered are fully addressed and resolved. This insure that they do not repeat themselves in the future and supports complete customer satisfaction.

[\(CSR's - Link to Sample Report\)](#)